

競売条件と規定

※ 銀座コインオークションへご参加の際には本規約に同意する必要がありますが、お客様が競売にご参加した時点で「条件と規定」に同意したものとみなします。

1. 株式会社 銀座コイン（以下「当社」という）が開催するオークションのカタログに記載された競売品は「審議品」等の特記事項の品を除き、その時点において真正品であることを保証します（※ 審議品とは：複数の鑑定人の鑑定において真正の断定に至らない品）。
2. 本競売に参加する方は競売開始前に予め登録が必要です。当社とのお取引が過去にない方、面識のない方については登録の際に身分を証明するものや資産証明等の提示を求め、一時的に保証金をお預りする場合がございます。
3. 当社の判断により、理由を述べることなくオークションへのご参加をお断りする場合がございます。
4. 各競売品に付けられた価格は鑑定評価に基づく参考価格です。事前の入札がない場合は、参考価格の80%又は90%からスタート致します（但し、リザーブ価格がある品は、参考価格より始めます）。又、すでに事前の入札がある場合は、その最高額に対しての2番札を基準とし、その次の値刻み価格が開始価格となります。
5. 各競売品において最高額の入札をした方が落札者となります。尚、競売中に入札者間に争いが生じた場合、その対処は当社の競売人の裁量によって解決するものとし、競売に参加している全ての関係者は競売人の裁定に従わなければなりません。
6. 競売当日、オンラインでの入札のトラブル（システム障害など）が生じた場合に主催者は、応札者及び出品者両者に対し、一切の責任を負いません。そして、一定時間内にトラブルが改善されない時は、フロア会場のみでオークションを続行致します。（詳細はライブ入札のご案内をご覧ください）

落札品代金の支払いについて

7. 落札者は当社に落札価格に対して10%の手数料とその手数料にかかる10%の消費税を落札価格にご加算の上、お支払いください。落札品に対するお支払いは日本通貨をもって競売日から14日以内に当社に支払うものと致します。尚、当社は全てのロットに例外なく、落札者が全額決済するまでは商品の引き渡しはしないものとします。

例) 落札価格 100,000 円の場合	
落札価格	100,000 円
手数料	10,000 円
消費税 (10%)	1,000 円
お支払い合計額	111,000 円
(送料は別途)	

8. 落札者が支払期限内に全額決済しない時は、現行金利を上乗せして再度請求します。それでも支払いのない場合は売買契約を解除し、今後その落札者に対して一切の取引に応じないものとします。尚、解除によって当社に損害が生じた場合、その賠償を請求します。
9. 競売日の翌日、落札された方には封書にてご請求書と全競売品の「落札結果表」をお送り致します。落札品の郵送をご希望される方は、当社指定の金融機関へ送料・保険料として500円をご加算の上（日本国内に限る）ご送金下さい。お支払い確認後、書留にてお送り申し上げます。
10. 海外への発送につきましては落札者と発送方法・保険代金を相談させていただきます。又、発送後の海外諸国で発生する物品税類については落札者の負担とし、万一の事故に関しては一切の責任を負いません。

落札者の返品について

11. 落札品に対する異議申し立てはお支払いが完了している落札者ご本人のみで、競売日より「30日以内」に限りお受け致します。（例えば、ごく稀に落札品の特記事項が表記されてなく贋作と証明された場合。又カタログに掲載された名称と全く異なる事が判明した場合。）
12. 落札者が期間内に限り返品の申し出をされる際、特に下記の項目に該当する場合は返品を承ることは出来ませんので、充分ご理解の上ご参加願います。
 - 事前に下見をしている品物
 - 「返品不可」「審議品」などの特記事項のある品物
 - 落札品が競売日と同じ状態、形状でない場合
 - 支払期限を経過した後に支払いのあった場合
 - 出品者への支払い精算が完了した後の場合
 - PCGS社、NGC社等のグレーディングされているスラブ入コイン
 - 落札品の当社の状態表示に対し外部鑑定機関の表示が異なった場合（贋作の場合は除く）
 - 入札申込書誤記入、ライブ入札の際の誤操作による落札
 - 返品理由が著しく正当性を欠き、当社が同意できかねる場合
13. 落札者からのお支払いを元に約1ヶ月後、出品者へのお支払いを一斉に開始致します。従いまして、競売日より30日が経過した後の落札品の返品は如何なる理由があっても一切致しません。

※ 当社オークション事業部では出来る限り競売品に対し、原品の色調に近づけるよう写真撮影には配慮しておりますが、オークションカタログの写真やウェブサイト上の画像でも完全に表現する事は不可能ですので、ご参加にあたり可能な限り出品物の下見をお勧め致します。又、ご連絡いただければその品物の色味、小キズ具合等を含め、お客様からのご質問に出来る限りお答えして参りたいと思っております。

株式会社銀座コイン
オークション事業部

Auction Terms and Conditions

Note: Customers must agree to abide by the following terms and conditions when participating in Ginza Coin Auctions. By participating in an auction, customers shall be considered to have agreed to these terms and conditions.

- GINZA COINS COMPANY (hereafter referred to as "the Company") certifies that all auction items listed in the catalogs of auctions, which it operates, are genuine articles at the time of the auction.
- Participants in this auction must register in advance of the commencement of the auction. **Where a participant has not had past dealings with the Company, or a participant is not known to the Company, the Company may require said participant to provide proof of identity, verification of assets, or to pay a temporary deposit, as part of registration.**
- The Company may refuse registration or entrance the auction site upon receiving a postal bidding application, without giving reason, entirely at its own discretion.
- The prices attached to all auction items are reference prices based on professional appraisals. Where no advance bids been received for an item, bidding will commence from a starting price of 80% or 90% of the reference price (however, for items for which there is a reserve price, bidding will commence from the reference price). Where advance bids have already been received, the starting price shall be the next bidding increment up from the second highest bid.
- The participant who submits the highest bid for a given item shall be the winner of the auction for that item. Furthermore, in the event of a dispute among participants during an auction, all parties agree to resolve matters according to the judgement of the Company' s auctioneer. All parties to auctions must abide by the decisions of the auctioneer.
- In the event of problems with online bidding (such as system failure) on the day of an auction, the organizer shall bear no responsibility whatsoever to the bidder or the seller. If said problems are not resolved within a set period of time, the auction shall continue on the auction floor only. **(For further details, see the Live Bidding Guide).**

On Payment for Auction Goods

- The successful bidder shall pay the Company the amount of the successful bid price, plus a 10% commission fee, plus 10% consumption tax on the amount of the commission fee. **The successful bidder shall make payment for the auctioned goods in the currency of Japan within 14 days of the day of the auction.** The Company shall not allow the successful bidder to remove any item until the full amount has been paid, without exception for any lot.

E.g.) A successful bid price of 100,000 yen.	
Successful bid price	100,000 yen
Commission fee	10,000 yen
Consumption tax (10%)	1,000 yen
Total amount to be paid	111,000 yen
(Shipping costs paid separately)	

- If the successful bidder fails to pay the full amount by the payment deadline, the Company shall send a new invoice adjusted for greater than the prevailing interest rate. If payment is still not made, the purchase contract shall be voided, and the Company shall have no future dealings whatsoever with the successful bidder. Furthermore, if the Company incurs any damages as a result of the voiding of said contract, it shall claim damages from the successful bidder.
- The Company shall send the customer who was the successful bidder a sealed letter containing an invoice, and a "Table of Successful Bids," covering all auctioned items. Customers who wish to have their auctioned goods sent to them by post must send the amount of the invoice plus 500 yen to cover the costs of shipping and insurance to the financial institution specified by the Company (this is limited to customers within Japan). The goods will then be sent by registered mail upon confirmation of payment.
- For overseas deliveries, these will be handled based on discussions between the Company and the successful bidder about the shipping method and insurance costs. Additionally, any customs or import duties arising in overseas countries shall be entirely the responsibility of the successful bidder, and in the event of an accident, the Company accepts no liabilities whatsoever.

On Returns by the Successful Bidder

- The Company shall accept appeals regarding auctioned goods **only from successful bidders themselves, who have paid the full amount of all invoices, within 30 days of the auction.** (For example, a valid appeal would be in the case of an extremely rare auctioned item that was proven to be a forgery, despite nothing to this effect being cited in the special report on said item. Alternatively, this would also apply to the case of an item being found to be something completely different to what it was listed as in the catalog).
- Even in the event that the successful bidder applies for a return within the allotted period, **the Company shall be unable to accept returns particularly in cases which are covered by the following items. The Company appreciates the understanding of its customers in this regard.**
 - Items that the customer has previously inspected.
 - Items that are specifically listed as "no returns" or "subject to dispute among experts."
 - Items which are not in the same state and condition as on the day of the auction.
 - Cases in which payment was made after the payment deadline.
 - Cases where payment has already been settled with the seller.
 - Slabbed coins, which have been graded by companies such as PGCS or NGC.
 - Cases where the condition of the auctioned item indicated by the Company differs to that indicated by an external appraiser (excepting forgeries).
 - Successful bids that are the result of errors in filling out the bidding application form, or mistakes in the operation of the online bidding system.
 - Cases where the Company is unable to agree to a return, due to the patent unfairness of the reason for requesting a return.
- Approximately one month from the day on which the successful bidder makes their payment, the Company shall begin making full payment to the seller. As a result, **the company is unable to consider any appeals for return of auctioned items after thirty days from the day of the auction have elapsed, no matter the reason for said appeal.**

Note: The Company's Auction Operations Department makes all possible efforts to photograph items subject to auction in a manner that faithfully reproduces the color tone of the original. As it is, however, impossible to capture this fully in auction catalog photos, or in online images, we strongly urge customers to inspect goods personally if they are at all able to do so. Additionally, the Company will make every effort to respond to inquiries from customers regarding the tone of the items, and the state of any minor blemishes.

GINZA COINS COMPANY
Auction Operations Department